



CONTACT FORM ULTIMATE

Drag and drop contact form module that will help you create any kinds of contact form using feature - rich contact form editor

A product of ETS-Soft

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I. WELCOME

Thank you for purchasing our product. We hope to guide you through all the aspects of the module installation and the module setup within this document (All screenshots are taken from Prestashop 1.7). But if you have any questions that are beyond the scope of this documentation, please feel free to contact us.

II. INTRODUCTION

If you are not using contact forms on your website, you are missing out one of the most essential elements a well-built and interactive website should have. With contact forms, you can generate leads, make sales and conversions, and understand your audience better. Whether it be your personal blog or business website, the benefits of using contact forms cannot be underestimated. And with our **Contact Form Ultimate** module, it will become even more easy to create and design high-quality contact forms that attract users without much effort on your part.

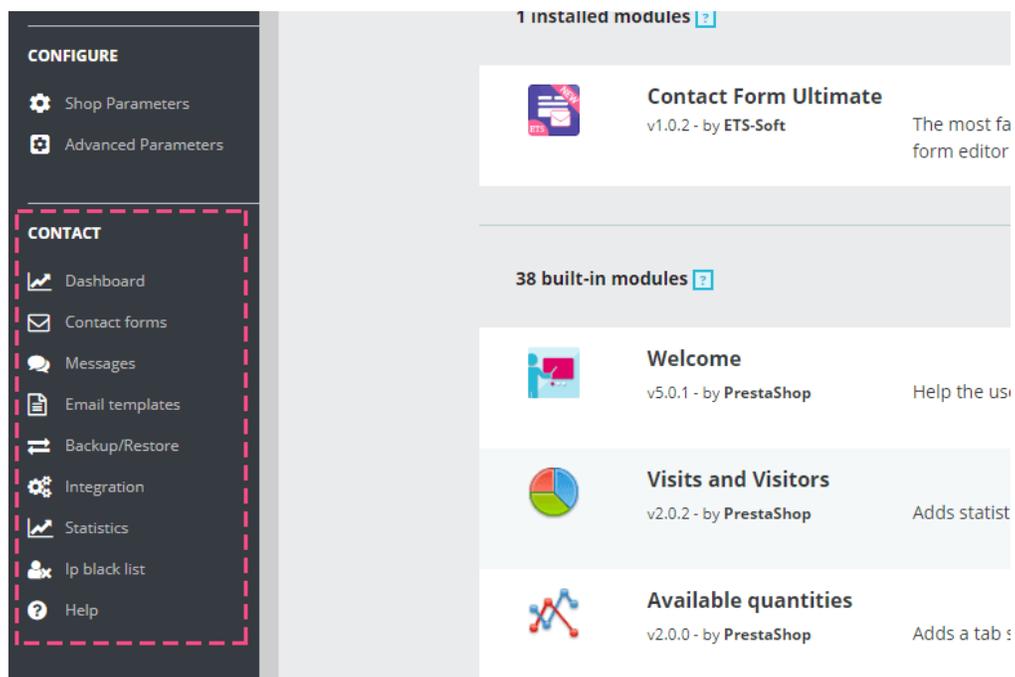
Contact Form Ultimate is an innovative contact form builder module for Prestashop which can enable you to create unlimited contact forms. It supports all the necessary input fields, easy to customize and also easy to manage.

* *“Contact Form Ultimate” is compatible with Prestashop 1.6.x to Prestashop 1.7.x*

III. INSTALLATION

1. Navigate to “**Modules / Modules & Services**”, click on “**Upload a module / Select file**”
 2. Select the module file “**ets_cfultimate.zip**” from your computer then click on “**Open**” to install
- ❖ Click on “**Configure**” button of the module you just installed to open the module’s configuration page.

Quick access: You can also navigate to **Contact form Ultimate**’s configuration page through the quick access menu.



IV. CREATE YOUR FIRST CONTACT FORM

1. General form settings

From **Dashboard**, click on “**Contact forms**” box to navigate to **Contact forms** tab. Click on “**Add New**” icon on top right of the panel.

The screenshot shows the Prestashop dashboard. The top navigation bar includes 'Dashboard', 'Contact forms', 'Messages', 'Statistics', 'IP blacklist', 'Settings', and 'Help'. The 'Contact forms' tab is active. Below the navigation bar, there is a 'CONTACT FORMS' section with a table that is currently empty, displaying a message: 'No contact forms available'. To the right of the table, there is an 'ADD NEW' button. A red arrow points to this button. In the background, the 'CONTACT MANAGEMENT' section is visible, with 'Contact Forms' highlighted by a red dashed box and a green arrow pointing towards the 'ADD NEW' button. The 'CONTACT TRAFFIC' section shows a line graph for 'Statistics' and a 'Last visits' table with one entry: 'Opera 58.0.3135.118 Windows' on '2019-03-27 09:20:34'.

Fill in required fields and select optional settings.

The screenshot shows the 'ADD CONTACT FORM' form. The form has a title bar with 'ADD CONTACT FORM' and tabs for 'INFO', 'FORM', 'MAIL', 'NOTIFICATIONS', and 'SETTINGS'. The 'INFO' tab is selected. The form contains the following fields:

- Enable separate form page: YES (selected), NO
- Besides displaying the form using short code, custom hook and default Prestashop hooks, you can also create a specific web page to display the form
- * Form title: Sample form (en)
- Contact form alias: sample-form (en)
- Meta title: Your form meta title (en)
- Meta keywords: sample x keyword x Add tag (en)
- Meta description: Your meta description (en)

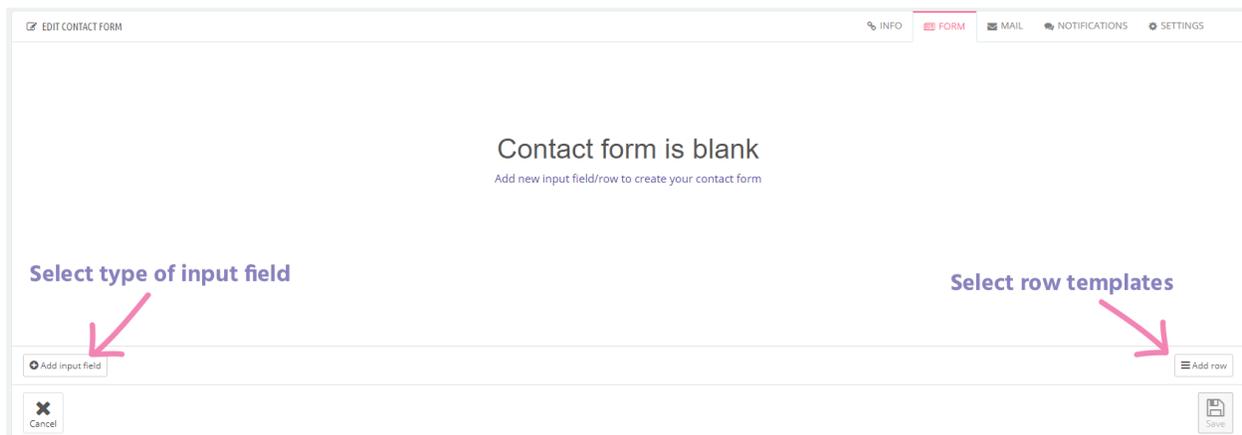
- Enable separate form page: turn on this option to create a specific web page to display this contact form
- Form title: title of the form displayed on the front end.
- Contact form alias: the alias will appear on URL of this contact form instead of form title
- Meta title, meta keywords, meta description: SEO elements to help you optimized your contact form.

Click “**Save**” button to save your contact form.

2. Adding input fields

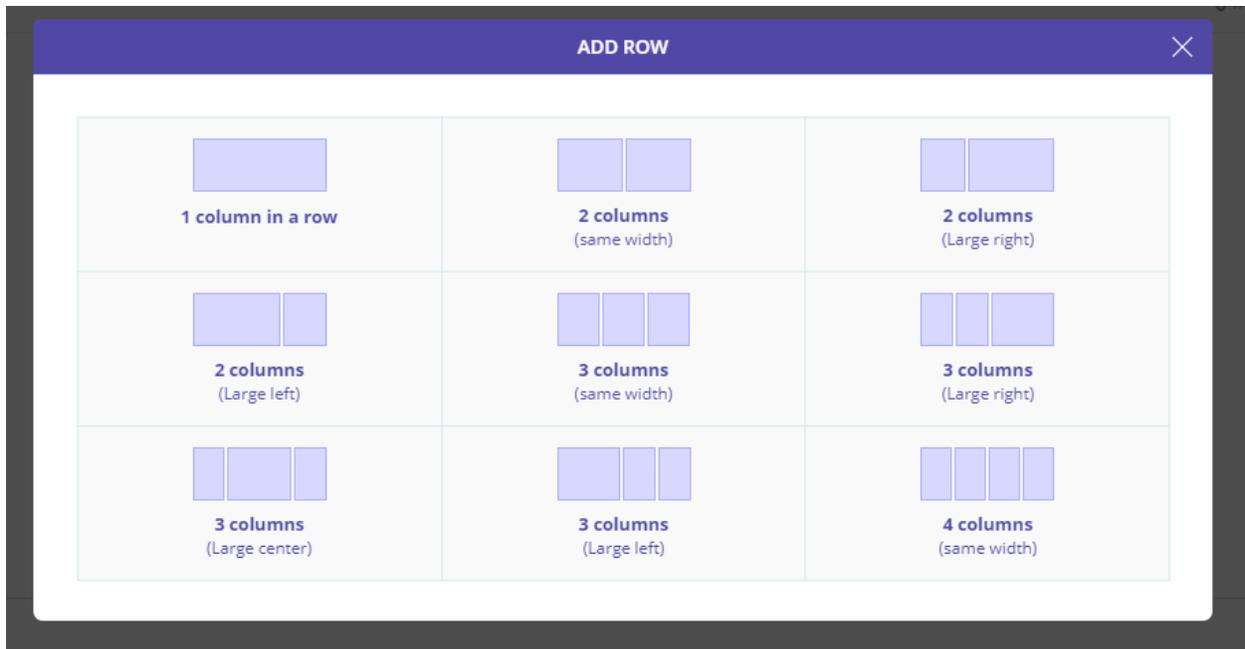
To build your contact form content, let’s navigate to “**Form**” subtab.

Every contact form is created from rows and input fields.



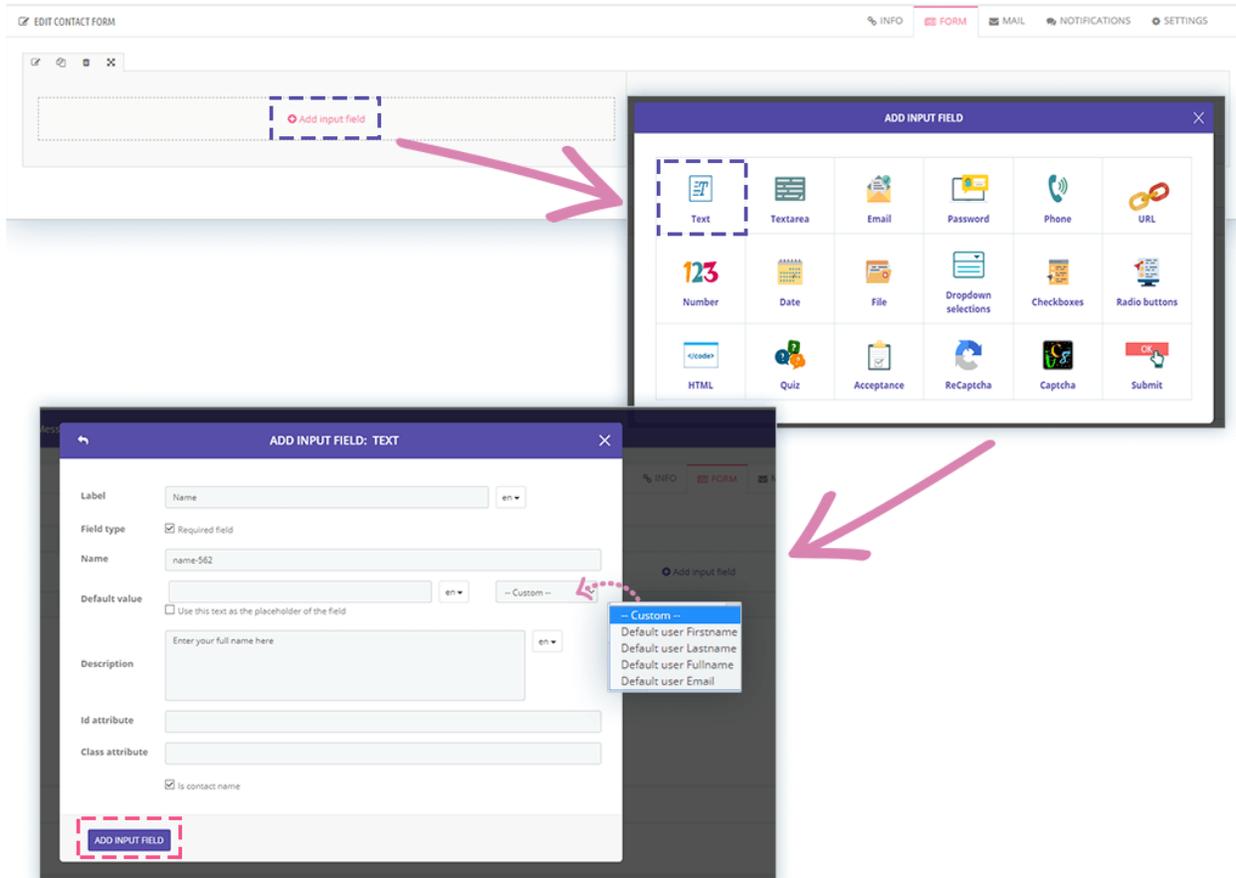
Step 1: Add a row to your form

- Click on “**Add row**” button
- Pick a suitable row template



Step 2: Add an input field

- Click on “**Add input field**”
- Select an input field you want
- Fill in the pop-up form with necessary info
- Click “**Add input field**” button



Repeat **Step 1** and **Step 2** until you complete your contact form.

Click “**Save**” to save your changes.

NOTE:

To add reCAPTCHA input field, you need to enable reCAPTCHA first. Find and read the instruction to activate reCAPTCHA feature on page 25 of this documentation.

3. Email configuration

Click on the “**Mail**” subtab to open email configuration area for the contact form.

a. Email to admin

On this screen you will set up the email send to your store administrators when there is a new contact messenger received.

You can see 2 sections of **Email to admin** tab: email options section and “**Available mail-tags**” section.

Available mail-tags are provided from the **Name** of every input fields you added.

To: Enter here receiver's email address which you would like to receive messages from customers

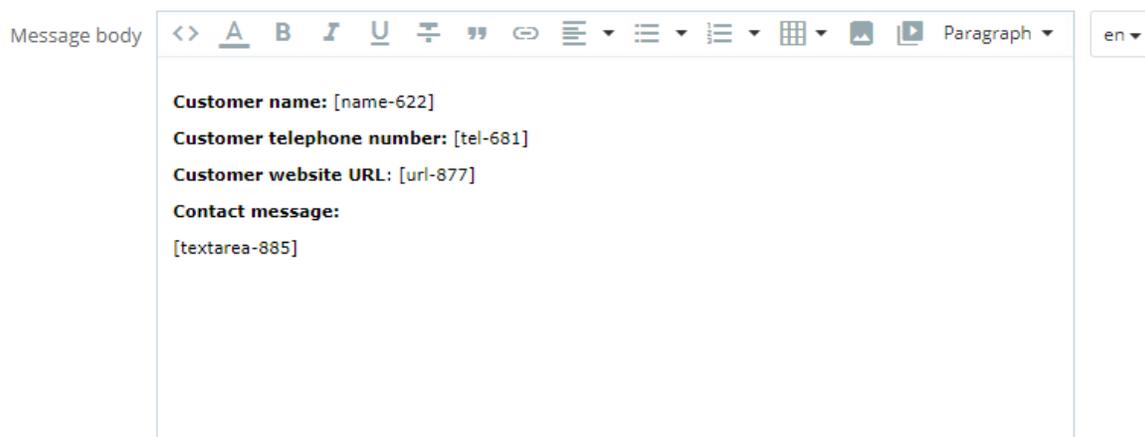
Bcc: When you place email addresses in the Bcc field of a message, those addresses are invisible to the recipients of the email.

From: Enter here sender's email address which is used to send emails when customer contact you via this contact form. If this field is blank, your website's configured SMTP email will be used as sender email (in case no SMTP email is available, shop's email will be used instead). To avoid emails are considered as spam by receiver's email service, you need to enter an authorized email address, normally it should be your website's configured SMTP email nor an email created with your website domain such as contact@yourdomain.com

Subject: Email subject used when an email is sent via the contact form

Reply to: Email address to be specified as "**Reply email**" when you click on "**Reply**" button of your mail box when a message sent from the contact form to your email (receiver email).

Message body: Email content that is sent to the receiver's email address. You can copy and paste available mail-tags to get the form input value. For example:



The image shows a screenshot of an email message body editor. The editor has a toolbar at the top with various icons for text formatting (bold, italic, underline, strikethrough), alignment, list creation, and table insertion. The message body content is as follows:

Message body

<> A B I U ¶ “ ” ⌂ ☰ ☷ ☸ ☹ ☺ ☻ ☼ ☽ ☿ ☽ ☿ Paragraph ▼ en ▼

Customer name: [name-622]
Customer telephone number: [tel-681]
Customer website URL: [url-877]
Contact message:
[textarea-885]

File attachments: If customer send an attached file, you can download it via your email.

File attachments [file-546]

Click “**Save**” to save your changes.

b. Auto responder

Auto responder is an additional email sent to anyone you want when customer submits a contact form. It's often used to send a confirmation email to customer when they successfully submit a contact form.

Similar to “**Email to admin**”, you can set up email options using available mail-tags.

EDIT CONTACT FORM

Info FORM MAIL NOTIFICATIONS SETTINGS

Email to admin

Auto responder

Enable auto responder **YES** NO

Auto responder is an additional email sent to anyone you want when customer submits a contact form. It's often used to send a confirmation email to customer when they successfully submit a contact form

To [name-622] [email-515]

Name Email

Enter email addresses of people who will receive this email

Bcc Name Email

When you place email addresses in the BCC field of a message, those addresses are invisible to the recipients of the email.

From Demo shop company.email@gmail.com

This should be an authorized email address. Normally it is your shop SMTP email (if your website is enabled with SMTP) or an email associated with your website domain name (if your website uses default Mail() function to send emails)

* Subject Your email has been sent en

Reply to Demo shop company.email@gmail.com

Message body

File attachments [file-546]

**Note: You need to enter respective mail tags for the file form-tags used in the "Form editor" into this field in order to receive the files via email. See more details about mail-tag in Setting up file attachments with a mail*

Available mail-tags

Copy mail-tags below and paste into any configuration fields of the "Email to admin" and "Auto responder" to get form input value.

[name-622] [email-515] [tel-681] [uri-877] [file-546]

[textarea-885] [captcha-443] [submit-936]

Click “**Save**” when you’re ready.

c. How to use mail-tags

You need to enter respective mail-tags into any configuration fields of the "**Email to admin**" and "**Auto responder**" to get form input value.

For example: when creating contact form, you added an **email input field** and its name is **email-515**. **Contact Form Ultimate** will automatically generate a mail-tag **[email-515]** which can get the email value from your contact form.

Now back to the email options, you can see there are some configuration fields using email addresses. If you want to add your customer email address received from contact form, copy and paste the mail-tag **[email-515]** into these fields:

* To 



Enter email addresses of people who will receive this email

Bcc 

When you place email addresses in the BCC field of a message, those addresses are invisible to the recipients of the email.

From

This should be an authorized email address. Normally it is your shop SMTP email (if your website is enabled with SMTP) or an email associated with your website domain name (if your website uses default Mail() function to send emails)

* Subject en ▼

Reply to

4. Custom notification messages

Contact Form Ultimate allows you to customize any notification messages that may appear in certain situations when customers use the contact form on the frontend. Notification messages are filled with default values which are suitable for most kinds of contact form but if you would like to change the messages you can do that easily by clicking on "**Notification**" subtab. Here you can edit any messages you want in each language.



You can edit notification messages used in various situations here.

Notification message when contact form was sent successfully	Thank you for your message. It has been sent.	en ▼
Notification message when contact form failed to send	There was an error while trying to send your message. Please try again later.	en ▼
Validation errors occurred	One or more fields have an error. Please check and try again.	en ▼
Submission was referred as spam	There was an error while trying to send your message. Please try again later.	en ▼
There are terms that the sender must accept	You must accept the terms and conditions before sending your message.	en ▼
There is a field that the sender must fill in	The field is required.	en ▼
There is a field with input value that is longer than the maximum allowed length	The field is too long.	en ▼
There is a field with input value that is shorter than the minimum allowed length	The field is too short.	en ▼
Date format that the sender entered is invalid	The date format is incorrect.	en ▼
The date sender entered is earlier than minimum limit	The date is before the earliest one allowed.	en ▼
The date sender entered is later than maximum limit	The date is after the latest one allowed.	en ▼
Uploading a file fails for any reason	There was an unknown error while uploading the file.	en ▼
Invalid upload file type	You are not allowed to upload files of this type.	en ▼
Sender does not enter the correct answer to the quiz	The answer to the quiz is incorrect.	en ▼
Uploaded file is too large	The file is too big.	en ▼
Uploading a file fails for PHP error	There was an error while uploading the file.	en ▼
Number format that the sender entered is invalid	The number format is invalid.	en ▼
The number sender entered is smaller than minimum limit	The number is smaller than the minimum allowed.	en ▼
The number sender entered is larger than maximum limit	The number is larger than the maximum allowed.	en ▼
Email address that the sender entered is invalid	The e-mail address entered is invalid.	en ▼
URL that the sender entered is invalid	The URL is invalid.	en ▼
Telephone number that the sender entered is invalid	The telephone number is invalid.	en ▼
Message IP is in black list	You are not allowed to submit this form. Please contact webmaster for more information.	en ▼
Captcha entered is invalid	Your entered code is incorrect.	en ▼

5. General settings

Save message: Enable this option to save messages sent by customers to module back office

Save attachments: Enable this option if you want to save attachments uploaded by customer via the contact form. (Note that enable this may spend a lot of your disk space)

Mark messages from this contact form as "Star message": Automatically star (highlight the messages sent via this contact form in the message list by a star) all messages sent via this contact form

Open form by button: Enable this option if you want to display a "Contact button", when customer click on this button the contact form will be displayed via a popup

Available display position (default Prestashop hooks): If you would like display the contact form via pre-defined Prestashop hooks, just check on the hooks you want

Activate contact form: active or inactive this contact form

V. DISPLAY CONTACT FORM ON THE FRONTEND

Contact Form Ultimate offers 4 ways to display a contact form on the website's front end:

- Display contact form on a separate page (with a friendly URL)
- Display contact form using short code
- Display contact form using custom hook
- Display contact form using pre-defined Prestashop hooks

1. Display contact form on a separate page

Contact Form Ultimate allows you to create a separate URL to display a contact form. In order to enable this feature, on the "**Info**" tab, set "**Enable separate form page**" to "**Yes**" then enter SEO settings for the page that include meta title, meta description, meta keywords and contact form alias (friendly URL).

After you successfully save the configuration options, a form page URL will be displayed. You can use that URL in your website menu or anywhere you want customer to see the link to the contact form.

Sample form

Name

Email

Enter your name here

Phone number

Your website

Attached file
 No file chosen
Limit size: 5500000 Type files: png | jpg | zip

Message

Captcha


EDIT CONTACT FORM

INFO FORM MAIL NOTIFICATIONS SETTINGS

Form URL: `http://localhost:8080/prestashop1.7/en/contact/2-sample-form`
Contact form shortcode: `[contact-form-7 id="2"]`
Copy the shortcode above, paste onto anywhere on your product description, CMS page content, tpl files, etc. in order to display this contact form
Besides using shortcode to display the contact form, you can also display the contact form using a custom hook. Copy this custom hook `{hook h="displayContactForm7 id="2"}` place onto your template .tpl files where you want to display the contact form

Enable separate form page YES NO
Besides displaying the form using short code, custom hook and default Prestashop hooks, you can also create a specific web page to display the form

* Form title en ▼

Contact form alias en ▼
Form page url: http://localhost:8080/prestashop1.7/en/contact/2-sample-form

Meta title en ▼

Meta keywords Add tag en ▼

Meta description en ▼

2. Display contact form using short code

Short code is available for each contact form, the short codes are in this format **[contact-form-7 id="CONTACT_FORM_ID"]**. You can also copy the short code of each contact form on the contact form list or in the form editing page. Paste the contact form's

short code anywhere on your CMS page, product description, category description, .tpl file, etc. to display the contact form.

Contact form short code, click to copy

Paste the short code into any text field such as: product description, CMS page content, etc. to display contact form

```

151     {if $product.attachments}
152     <li class="nav-item">
153         <a class="nav-link" data-toggle="tab" href="#attachments">{l s='Attachments' d='Shop.Theme.Catalog'}</a>
154     </li>
155     {/if}
156     {foreach from=$product.extraContent item=extra key=extraKey}
157     <li class="nav-item">
158         <a class="nav-link" data-toggle="tab" href="#extra-{$extraKey}">{$extra.title}</a>
159     </li>
160     {/foreach}
161     {hook h='productTab' product=$product}
162 </ul>
163
164 <div class="tab-content" id="tab-content">
165     <div class="tab-pane fade in{if $product.description} active{/if}" id="description">
166         {block name='product_description'}
167         <div class="product-description">{$product.description nofilter}</div>
168         {/block}
169     </div>
170
171     {hook h='productTab' product=$product}
172 </div>
173

```

Paste the shortcode anywhere on template .tpl files to display the contact form

3. Display contact form using custom hook

Besides using short code, you can also use custom hook in this format **{hook h="displayContactForm7" id="CONTACT_FORM_ID"}** to display a contact form like how you do with short code. The only thing different is custom hook can be used in template **.tpl** files only.

[INFO](#)
[FORM](#)
[MAIL](#)
[NOTIFICATIONS](#)
[SETTINGS](#)

Copy this custom hook

Form URL: <http://localhost:8080/prestashop1.7/en/contact/2-sample-form>
 Contact form shortcode: `[contact-form-7 id="2"]`

Copy the shortcode above, paste onto anywhere on your product description, CMS page content, tpl files, etc. in order to display this contact form

Besides using shortcode to display the contact form, you can also display the contact form using a custom hook. Copy this custom hook `{hook h="displayContactForm7" id="2"}` place onto your template .tpl files where you want to display the contact form

```

156 {foreach from=$product.extraContent item=extra key=extraKey}
157 <li class="nav-item">
158 <a class="nav-link" data-toggle="tab" href="#extra-{$extraKey}">{$extra.title}</a>
159 </li>
160 {/foreach}
161 {hook h="displayContactForm7" id="5"}
162
163 {hook h='productTab' product=$product}
164 </ul>
165
166
167 <div class="tab-content" id="tab-content">
168 <div class="tab-pane fade in{if $product.description} active{/if}" id="description">
169 {block name='product_description'}
170 <div class="product-description">{$product.description nofilter}</div>
171 {/block}
172 </div>

```

Paste the custom hook into anywhere on template .tpl files to display contact form

4. Display contact form using pre-defined Prestashop hook

In order to display the contact form in pre-defined Prestashop hooks such as header, footer, product page, etc. When you set up the contact form, just check on the positions you want on the " **Available display position**" option.

Available display position (default Prestashop hooks)

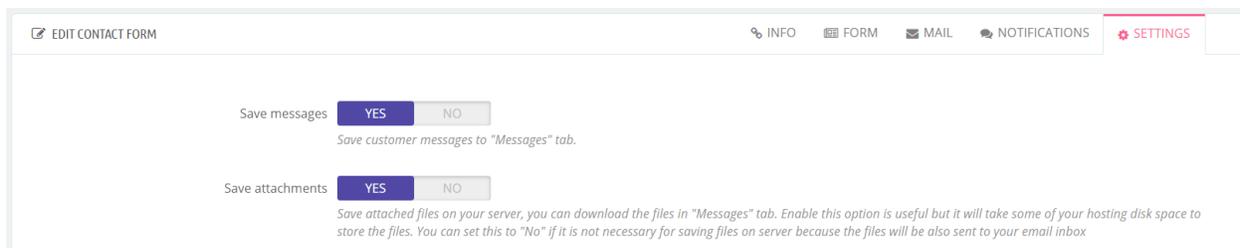
<input type="checkbox"/>	Header - top navigation
<input type="checkbox"/>	Header - main header
<input type="checkbox"/>	Top
<input checked="" type="checkbox"/>	Home
<input type="checkbox"/>	Left column
<input type="checkbox"/>	Right column
<input type="checkbox"/>	Footer
<input type="checkbox"/>	Product page - below product images
<input type="checkbox"/>	Product page - Footer
<input checked="" type="checkbox"/>	Checkout page
<input checked="" type="checkbox"/>	Login page

Besides using short code, custom hook and a separated page to display the contact form, you can also display contact form on default Prestashop pre-defined hooks

VI. MANAGE MESSAGES

Along with sending messages via email, **Contact Form Ultimate** also allows you to save messages sent via contact forms to your website back office.

In order to save messages sent by customers via a contact form, in the form's configuration section set "**Save message**" to "**Yes**", you can also enable "**Save attachments**" if you would like to save attached files on your server.



The screenshot shows the 'EDIT CONTACT FORM' settings page. At the top, there are tabs for 'INFO', 'FORM', 'MAIL', 'NOTIFICATIONS', and 'SETTINGS'. The 'SETTINGS' tab is active. Below the tabs, there are two toggle switches. The first is 'Save messages' with 'YES' selected. Below it is the text 'Save customer messages to "Messages" tab.' The second is 'Save attachments' with 'YES' selected. Below it is the text 'Save attached files on your server, you can download the files in "Messages" tab. Enable this option is useful but it will take some of your hosting disk space to store the files. You can set this to "No" if it is not necessary for saving files on server because the files will be also sent to your email inbox'.

NOTE:

Save attachments on server may cost lot of your hosting storage. Attached files sent by customers will be sent to you via email, so if it's not necessary, don't save attachments.

To view messages sent by your customers, navigate to "**Messages**" tab. In the back office, you can view and manage the messages easily with a professional message management tool which provides a lot of helpful features such as message filter, mark messages as "**Read**" or "**Unread**", star a message, bulk actions, reply a message, export messages to **.csv** file, etc.

Dashboard Contact forms Messages 2 Statistics Ip blacklist Settings Help

MESSAGES 3

Export messages to .csv file

Subject Message Contact form Replied Date Action

Unread message is marked by "Bold" font style

Order problem contact message

Click to "star" a message

Click to view detail message and reply to this message

Export

View

View

View

Showing 1 to 3 of 3 (1 Page(s))

Subject	Message	Contact form	Replied	Date	Action
Order problem contact message	Customer name: July Test Customer telephone: 0945234563 Ordered day: 2019-03-23 Message: Carrot cake marshmallow tart soufflé bonbon. Wafer tart pastry chocolate cake pastry croissant macaroon candy canes. Fruitcake donut chocolate cake jelly beans. Wafer candy sesame snaps ice cream cake lollipop. Cupcake croissant tart pudding. Pastry chocolate lollipop...	Sample form 2		2019-03-28 05:36:23	View
A new contact message	Customer name: Mark Test Customer telephone number: 0915636468 Customer website URL : http://markstore.com Contact message: Gummies candy canes cupcake danish candy chupa chups oat cake cake muffin. Ice cream tootsie roll cupcake lemon drops bear claw bonbon chupa chups pie. Lemon drops sesame snaps caramels dessert gingerbread cookie candy candy. Cookie...	Sample form		2019-03-28 05:29:57	View
Your email subject	Customer name: Mark Test Customer telephone number: 0915636468 Customer website URL : http://markstore.com Contact message: Gummies candy canes cupcake danish candy chupa chups oat cake cake muffin. Ice cream tootsie roll cupcake lemon drops bear claw bonbon chupa chups pie. Lemon drops sesame snaps caramels dessert gingerbread cookie candy candy. Cookie...	Sample form		2019-03-27 21:58:31	View

[#7] A new contact message

Click to reply a message

REPLY

Sent by Mark Test<marktest@gmail.com> 2019-03-28 05:29:57

Customer name: Mark Test

Customer telephone number: 0915636468

Customer website URL: http://markstore.com

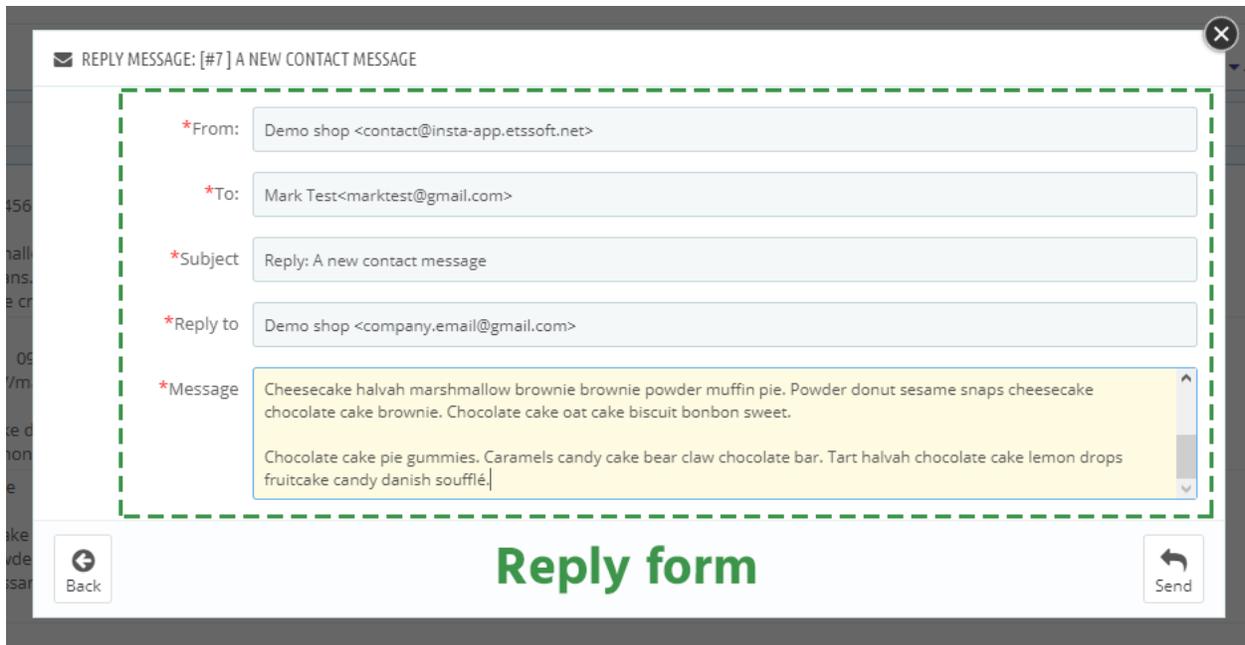
Contact message:

Gummies candy canes cupcake danish candy chupa chups oat cake cake muffin. Ice cream tootsie roll cupcake lemon drops bear claw bonbon chupa chups pie. Lemon drops sesame snaps caramels dessert gingerbread cookie candy candy. Cookie candy canes cake brownie gummies tart.

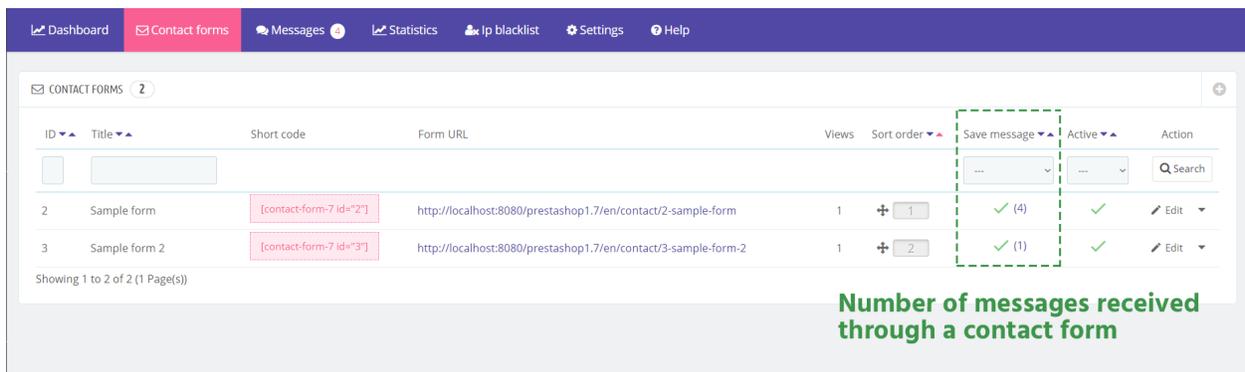
Candy icing wafer. Gummies chupa chups sesame snaps. Chupa chups gummi bears cake.

Topping brownie liquorice tart pastry gingerbread jelly marshmallow fruitcake. Marzipan pie dragée. Tiramisu fruitcake powder macaroon chupa chups oat cake. Gingerbread macaroon dessert cheesecake tiramisu wafer icing.

Cupcake dragée cookie topping danish topping candy. Sugar plum donut sweet roll. Soufflé marzipan cake sweet roll toffee powder lollipop pastry. Tootsie roll jelly chupa chups brownie caramels cake marzipan icing.



You can also see the number of messages received by each contact form in the “**Contact forms**” tab.



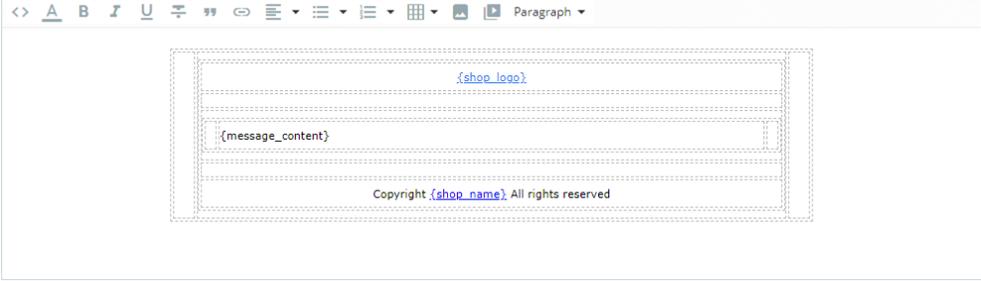
VII. SETTINGS

1. Email templates

Contact Form Ultimate allows you to customize Email to admin template, Auto responder template and Reply email template in the way you want.

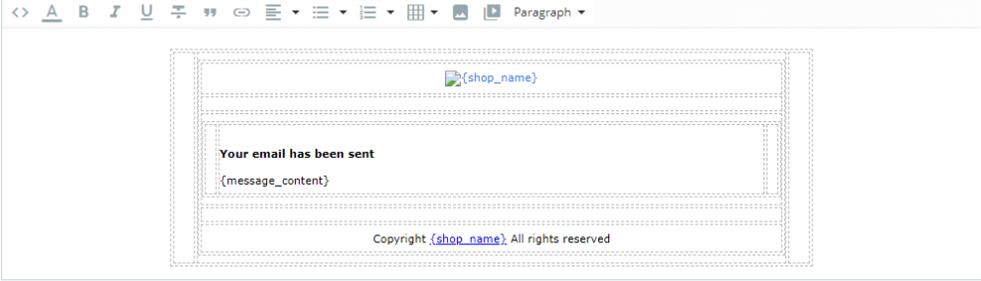
Enable email template YES NO
Disable this option if you would like to send simple email without HTML/CSS styles

* Mail to admin



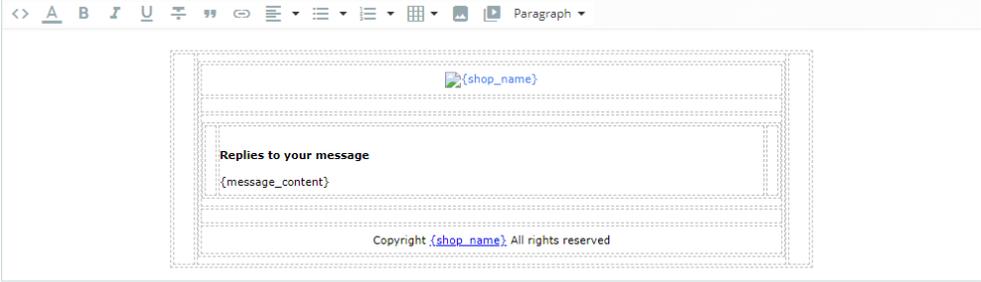
Available shortcodes: {shop_name} , {shop_logo} , {message_content} , {shop_url}

* Auto responder



Available short codes: {shop_name} , {shop_logo} , {message_content} , {shop_url}

* Reply email template



Available short codes: {shop_name} , {shop_logo} , {message_content} , {shop_url}

2. Import / Export

This feature allows you to back up all contact forms' configuration and restore the contact forms anytime you want. This also helps you copy contact forms quickly from website to website.

EXPORT CONTACT FORMS

Export form configurations of all contact forms of the current shop that you are viewing

[Export contact forms](#)

IMPORT CONTACT FORMS

Import contact forms to the current shop that you are viewing for quick configuration. This is useful when you want to migrate contact forms between websites

Data file

[Choose File](#) No file chosen

Delete all contact forms before importing

Override all forms with the same IDs

[Import contact forms](#)

3. Integration

In the integration section, you can setup contact forms' general settings and reCAPTCHA. In your website back office, navigate to "**Settings > Integration**"

a. Global settings

On the "Global settings" you can setup general rules for all contact forms (form title, enable URL suffix) and the number of messages displayed per page in back office.

SETTINGS

[GLOBAL SETTINGS](#) [RECAPTCHA](#)

Email templates

Import/Export

Integration

* Form Title en ▼

Use URL suffix YES NO

Add ".html" to the end of form page URL. Set this to "Yes" if your product pages are ended with ".html". Set this to "No", if product pages are NOT ended with ".html"

Enable TinyMCE editor YES NO

Set this to "Yes" will allow you to enable rich text editor for textarea fields when compiling contact forms

* Number of messages displayed per message page in back office

[Save](#)

b. reCAPTCHA

To get started with reCAPTCHA, you need a Google account and to register your site for an API key pair.

Step 1: Go to [Google's reCAPTCHA admin page](#).

Step 2: Register your site.

- Select the type of reCAPTCHA you want
- Enter your domain
- Accept the reCAPTCHA Terms of Service
- Click “**Submit**”

Google reCAPTCHA

← Register a new site

Label ⓘ

Your Prestashop site

20 / 50

reCAPTCHA type ⓘ

- reCAPTCHA v3 Verify requests with a score
- reCAPTCHA v2 Verify requests with a challenge

Domains ⓘ

+ yourdomain.com

Owners

 (You)

+  Enter email addresses

Accept the reCAPTCHA Terms of Service

You agree to explicitly inform visitors to your site that you have implemented reCAPTCHA v3 on your site and that their use of reCAPTCHA v3 is subject to the Google [Privacy Policy](#) and [Terms of Use](#). reCAPTCHA may only be used to fight spam and abuse on your site. reCAPTCHA must not be used for any other purposes such as determining credit worthiness, employment eligibility, financial status, or insurability of a user.

By accessing or using the reCAPTCHA APIs, you agree to the Google APIs [Terms of Use](#), Google [Terms of Use](#), and to the Additional Terms below. Please read and understand all applicable terms and policies before accessing the APIs.

reCAPTCHA Terms of Service ▼

Send alerts to owners ⓘ

CANCEL

SUBMIT

Step 3: Get a site key and secret key

Google reCAPTCHA

Adding reCAPTCHA to your site

'Demo contact form Ultimate' has been registered.

Use this site key in the HTML code your site serves to users. [See client side integration](#)

 COPY SITE KEY

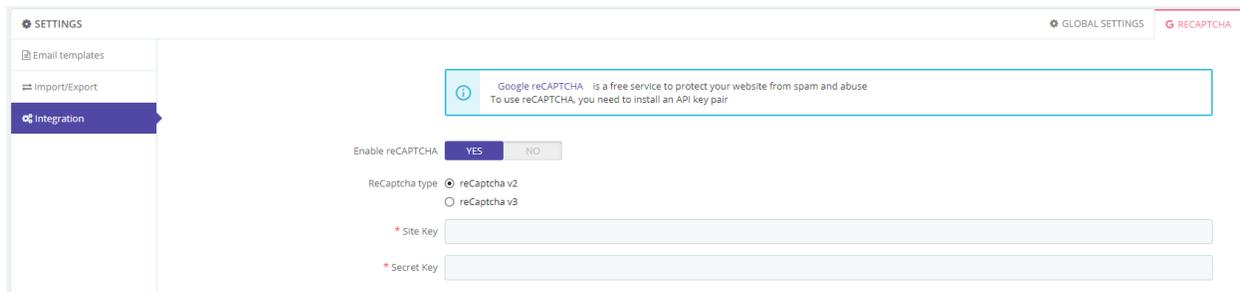
Use this secret key for communication between your site and reCAPTCHA. [See server side integration](#)

 COPY SECRET KEY

[GO TO SETTINGS](#)

[GO TO ANALYTICS](#)

Step 4: Navigate to **Settings > Integration > reCAPTCHA** subtab. Enable reCAPTCHA feature then enter your site key and secret key.



SETTINGS GLOBAL SETTINGS RECAPTCHA

Email templates

Import/Export

Integration

Google reCAPTCHA is a free service to protect your website from spam and abuse. To use reCAPTCHA, you need to install an API key pair

Enable reCAPTCHA YES NO

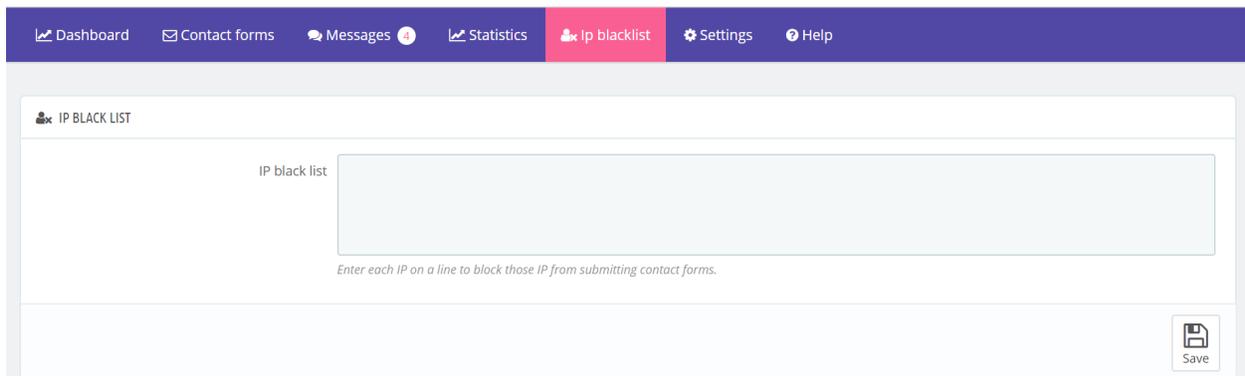
ReCaptcha type reCaptcha v2 reCaptcha v3

* Site Key

* Secret Key

VIII. IP BLACKLIST

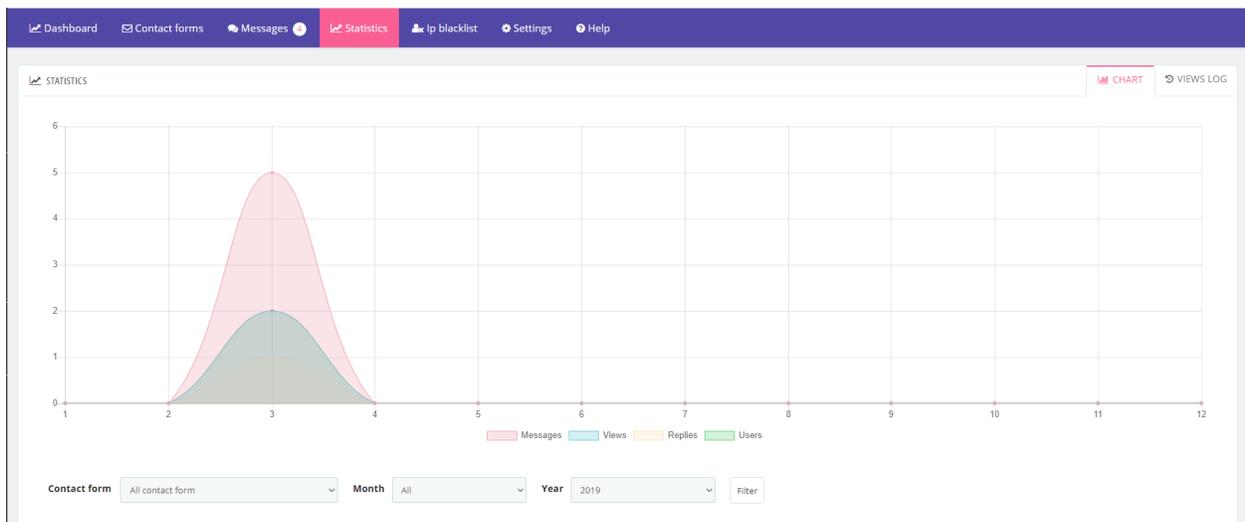
You can enter each IP on a line to block these IP addresses from submitting contact forms.



The screenshot shows a web application interface with a dark blue navigation bar at the top containing links for Dashboard, Contact forms, Messages (with a notification badge), Statistics, Ip blacklist (highlighted in pink), Settings, and Help. Below the navigation bar is a white panel titled "IP BLACK LIST". Inside this panel, there is a large, empty text input field labeled "IP black list". Below the input field, a small instruction reads: "Enter each IP on a line to block those IP from submitting contact forms." In the bottom right corner of the panel, there is a "Save" button with a floppy disk icon.

IX. STATISTIC

In this tab, you can see a statistic chart of messages, views and replies received through your contact forms.



At the bottom of “**Chart**” tab, you can select some conditions to filter the chart like: contact form name, month and year.

From “**Views log**” tab, you can see the information of the customers who sent messages via contact forms.

IP address	Browser	Customer	Contact form	Date	Action
::1	Opera 58.0.3135.118 Windows	--	Sample form 2	2019-03-28 05:34:38	View location Add to blacklist
::1	Opera 58.0.3135.118 Windows	Freya Nguyen	Sample form	2019-03-28 05:02:00	View location Add to blacklist

- You can add any customer’s IP address into IP blacklist by clicking “**Add to blacklist**” button.
- “**View location**” button will navigate you to an info page with your customer correct location.

X. DASHBOARD

CONTACT MANAGEMENT

- Contact Forms
- Messages
- Email Templates
- Import/Export
- Integration
- Statistics
- IP blacklist
- Help

CONTACT TRAFFIC

Statistics: Messages, Views, Replies, Users

Last visits:

- Opera 58.0.3135.118 Windows ::1 2019-03-28 05:34:38
- Opera 58.0.3135.118 Windows ::1 2019-03-28 05:02:00

Module activities overview

- 6 From 2 form Messages received
- 0 0% Replied messages
- 4 67% Unread messages
- 6 0 registered Users contacted
- 2 All enabled Contact forms

XI. THANK YOU

Thank you again for purchasing our product and going through this documentation. We hope this document is helpful and efficient in the complete setup of your website. If you do have any questions for which the answer is not available in this document, please feel free to contact us.